

ABSTRACT OF THE DISCLOSURE

5 A system and method are disclosed for a user to monitor and/or
override a forwarded call. Typically, the forwarded call was initially an
incoming call from a caller to the user and thereafter forwarded to a remote
service system, such as a remote messaging system. The system and
method determine a redirecting number from which the incoming call was
forwarded. The system and method then initiates a second call to the
redirecting number of the user and a voice path is established connecting the
forwarded call to the second call. Thereafter, the user is notified, for example,
10 with a distinct ring at the user's telephone, of the option that the user may
monitor and override the forwarded call. The system and method can also
execute procedures to actuate the options elected by the user.